

# ROGISTECH Terms and Conditions

ROGISTECH Consulting  
Effective Date: July 3, 2025

## 1. Introduction

Welcome to ROGISTECH. These Terms and Conditions govern your use of our website, digital services, and any contract or business transaction between you (the “Client” or “User”) and ROGISTECH, a sole proprietorship operating legally under Spanish law.

By accessing our site or engaging with our services, you agree to be bound by these Terms. If you do not agree, please do not use our services.

## 2. Business Identity

Business Name: ROGISTECH

Registered Address: Antequera, Málaga, España

Email: [hello@rogistech.online](mailto:hello@rogistech.online)

Website: [www.rogistech.online](http://www.rogistech.online)

Business Activity: AI-enhanced communication services, video translation, multilingual automation, consulting, and related digital products.

## 3. Scope of Services

ROGISTECH offers:

- AI video translation and subtitling
- Multilingual chatbot creation
- Automation tools and consultancy
- Branded audiovisual content
- Digital training and workshops
- Bespoke AI services

Services may be one-time, subscription-based, or project-based. Specific scope and terms will be detailed in each client agreement or invoice.

#### **4. User Eligibility**

Clients must be:

- 18 years or older
- Capable of entering into legally binding contracts
- Authorized to represent a business or organization (if acting on behalf of one)

#### **5. Service Agreements and Deliverables**

All services begin after written confirmation, payment (as agreed), and provision of required materials by the client. Each project may involve a Statement of Work (SOW) or written agreement specifying:

- Scope and delivery
- Timeline
- Payment terms
- Revisions included
- Rights to final output

Client cooperation is required for timely delivery.

#### **6. Payment Terms**

- All prices are listed in EUR (€) unless otherwise stated
- Invoices are payable by bank transfer, Bizum, or Stripe within 7 calendar days
- Late payments may incur penalties or service delays
- For recurring or subscription services, prepayment may apply

ROGISTECH is a registered autónomo under Spanish law and issues legal invoices with IVA (21%) and, if applicable, IRPF (15%) deductions for Spanish clients.

#### **7. Cancellations and Refunds**

- ROGISTECH does not provide refunds once a project has been started or delivered, except in the case of technical error or non-fulfillment of agreed scope.

- You may cancel an order before delivery begins. If a service is custom-built or partially delivered, a partial refund may be issued at our discretion.

## **8. Intellectual Property**

- All materials produced by ROGISTECH (video, copy, bots, designs, etc.) remain the property of ROGISTECH until full payment is received
- Upon payment, the client receives a non-exclusive license to use the deliverables for business or marketing purposes
- ROGISTECH retains the right to display work samples (anonymously or publicly with client consent) in portfolios, marketing, or educational content

## **9. User Responsibilities**

Clients agree to:

- Provide accurate and timely information
- Not use ROGISTECH tools for illegal, offensive, or discriminatory purposes
- Respect usage limits or software license conditions
- Provide feedback and approvals within agreed timelines

ROGISTECH is not responsible for client-side misuse of services or data.

## **10. Limitation of Liability**

ROGISTECH shall not be liable for:

- Indirect or consequential damages
- Delays caused by third parties or force majeure
- Technical incompatibilities outside our control
- Losses from misuse of tools or content by the client

Total liability is limited to the total value of the service provided.

## **11. Privacy and Data Protection**

We comply with the General Data Protection Regulation (GDPR) and Spanish privacy laws. All personal or business data collected is processed lawfully, securely, and only for service delivery or compliance purposes.

For full details, refer to our Privacy Policy.

## **12. Changes to Terms**

We may update these Terms at any time to reflect legal or service changes. All updates will be posted on our website with a revised effective date. Continued use of our services implies acceptance of the new Terms.

## **13. Governing Law and Jurisdiction**

These Terms are governed by the laws of Spain. In case of dispute, the parties agree to submit to the jurisdiction of the courts of Málaga, Spain, unless otherwise mutually agreed.

## **14. Contact**

If you have questions regarding these Terms, you may contact:

ROGISTECH Consulting  
Address: Antequera, Málaga  
Email: [hello@rogistech.online](mailto:hello@rogistech.online)

End of Terms and Conditions  
Effective as of July 3, 2025